



WIEN ENERGIE

Wien Energie-Haus

Mariahilfer Straße 63

1060 Vienna/Austria

Telephone: +43 (0)1 582 00

Fax: +43 (0)1 582 00-9580

Email: haus@wienenergie.at

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Wien Energie, a partner of EnergieAllianz Austria.



WIEN ENERGIE

Service with Energy.





You have a question
or a request?

Perhaps even two
or three?

No problem – our team
is glad to help!
Here is a list
of every important address
and telephone number.

1 **Wien Energie-Haus**

Mariahilfer Straße 63, 1060 Vienna

Telephone: +43 (0)1 582 00

Fax: +43 (0)1 582 00-9580

Email: haus@wienenergie.at

Internet: www.wienenergie.at

Opening times: Mon–Wed 9:00 am–6:00 pm,
Thu 9:00 am–10:00 pm, Fri 9:00 am–3:00 pm

2 **Wien Energie's customer care centre**

Here you can find electricity, natural gas and
district heating together under one roof:

Spitalgasse 5–9, 1090 Vienna

Telephone: 0800 500 800

Fax: 0800 500 801

Email: info@wienenergie.at

Opening times: Mon–Wed 8:00 am–3:00 pm,
Thu 8:00am–5:30pm, Fri 8:00 am–3:00 pm

Telephone availability:

Mon–Fri 7:30 am–6:00 pm

3 Baden customer care centre
Conrad-von-Hötzendorfplatz 5, 2500 Baden
Telephone: +43 (0)2252 885 50
Fax: +43 (0)2252 885 50-49099

4 Klosterneuburg customer care centre
Stadtplatz 10, 3400 Klosterneuburg
Telephone: +43 (0)2243 321 48
Fax: +43 (0)2243 321 48-49197

5 Liesing customer care centre
Dirmhirngasse 132, 1230 Vienna
Telephone: +43 (0)1 865 95 64
Fax: +43 (0)1 865 95 64-49298

6 Mödling customer care centre
Achsenaugasse 8, 2340 Mödling
Telephone: +43 (0)2236 225 26
Fax: +43 (0)2236 225 26-49399

7 Purkersdorf customer care centre
Wienzeile 9, 3002 Purkersdorf
Telephone: +43 (0)2231 633 61
Fax: +43 (0)2231 633 61-49499

8 Schwechat customer care centre
Sendnergasse 13–15, 2320 Schwechat
Telephone: +43 (0)1 707 61 01
Fax: +43 (0)1 707 61 01-49599

9 Stammersdorf customer care centre
Stammersdorfer Straße 33, 1210 Vienna
Telephone: +43 (0)1 292 13 16
Fax: +43 (0)1 292 13 16-49699

Customer care centre opening times:
Mon–Fri 8:00am–3:00 pm

10 District heating customer care centre

Spittelauer Lände 45, 1090 Vienna

Telephone: +43 (0)1 313 26-66

Fax: +43 (0)1 313 26-3397

Opening times: Mon–Wed 8:00 am–3:00 pm,

Thu 8:00 am–5:30 pm, Fri 8:00 am–11:00 pm

Wien Energie emergency hotlines (24 hours):

Gas emergency hotline

128

Gas breakdown service

+43 (0)1 401 28-88

Electricity fault hotline

0800 500 600

District heating breakdown service

+43 (0)1 313 26-51

